Orchard Hosting Services – Simplify the Management & Maintenance of Your Orchard Laboratory Information System

Orchard Software’s hosting services offer a secure hosting environment for your laboratory information system solution that simplifies system management and maintenance. All of Orchard’s lab system solutions may be deployed in an Orchard-hosted environment. Your system will be hosted in fully redundant TIER 3 class data centers with SSAE 18-certified operations. Orchard’s hosting services offer a cost-efficient solution to ensure information systems are accessible yet secure, allowing organizations to focus on their core missions of providing the highest-quality care possible to the populations they serve.

Key Features
Reliability
• Redundancy throughout the production infrastructure
• Two TIER 3 class data centers in separate locations with multiple power and cooling sources

Support, backup, and disaster recovery
• 24/7 data availability backed by service-level agreement
• Automatic installation of operating system, database, and application software updates
• Full backup weekly, with incremental backups nightly and production database backup every 15 minutes

Compliance
• SSAE 18-compliant with annual third-party audit of all security/compliance controls
• HIPAA policy and methodology with third-party compliance audits conducted yearly
• HIPAA-designed technology architectures (e.g., encrypted data at rest, transport)
• Meets or exceeds all HIPAA requirements

Key Benefits
• Lower risk of security breaches
• Increased availability of systems and data
• Enhanced performance through up-to-date technology, best practices, skilled resources, and regular updates
• Understanding of the needs of healthcare organizations

To learn more about Orchard’s hosting services, contact an Orchard sales representative at (800) 856-1948, email sales@orchardsoft.com, or visit www.orchardsoft.com.