

# Orchard eLearning

## Online Training for End Users

The better your team is trained to operate your LIS, the faster you can take advantage of features that will help your laboratory be more productive and efficient. As a supplement to our instructor-led training that is focused on laboratory administrators and advanced users, our Orchard eLearning library is geared toward general end users of our systems, especially key operators who act as department leads, section supervisors, and trainers.

### Content Designed to Boost End Users' Efficiency Using Orchard Products

With a subscription to Orchard's new eLearning library, participants have access to hundreds of self-guided courses and numerous interactive simulations for each of our products. The eLearning courses follow logical "learning paths," are task-based with detailed steps for everyday duties end users perform, and allow users to learn at their own pace, revisiting topics as needed. With eLearning, training takes place remotely, when it is convenient for your team.



-  *Save time delivering training.*
-  *Develop a more productive staff.*
-  *Enjoy learning at your own pace and convenience.*
-  *Access courses that are continually updated.*

The learning paths in Orchard eLearning cover subjects such as:

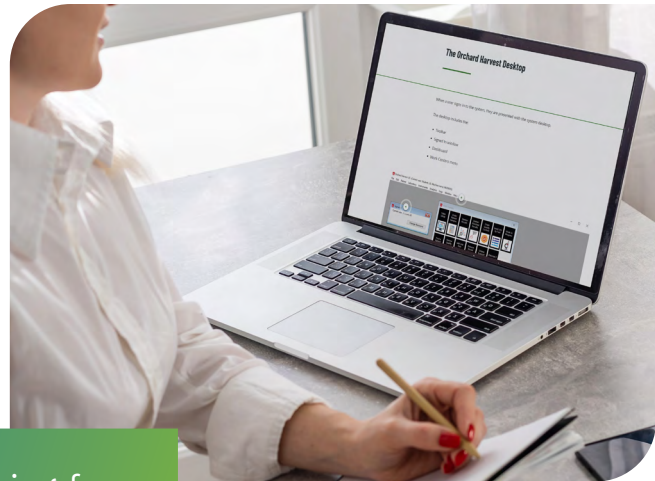
- Getting Started
- Maximizing Key Features
- System Setup
- Troubleshooting
- Managing Orders
- Managing Samples
- Viewing Results
- Managing Testing
- Reviewing & Approving Results
- And more product-specific topics!

Contact us to learn more about the various educational opportunities Orchard offers for your team!



## Multiple Training Opportunities Offer a Learning Advantage

Our instructor-led and online eLearning training are designed to work together to provide the best possible training support for your system. System administrators will still attend our instructor-led training, particularly ahead of an installation project, then you can purchase eLearning subscriptions to facilitate training for the rest of your staff.



Select the right training for each of your staff members!

## Differences Between Instructor-led Training and eLearning

Our training opportunities are built to work together; however, they are uniquely geared for different types of users. In addition to content differences and the audience for which the training is written, there are several other key distinguishing features that make instructor-led training the choice for system administrators and advanced users, and eLearning the ideal training for end users or those who are responsible for training end users.

### Instructor-led Training

- Covers system administration and reporting
- Features hands-on experience setting up the system
- Includes access during class to the training database
- Discusses theory, best practices, and troubleshooting tips
- Provides time to practice with guidance from the trainers
- Offers interaction with other users
- Provides opportunities to ask questions of trainers

### Orchard eLearning Library Subscription

- Allows training at any time of day or night
- Offers the ability to learn at your own pace
- Provides detailed steps you can perform in your own system
- Covers end user topics not discussed in instructor-led training
- Enables you to revisit topics throughout your subscription when you want a refresher
- Contains a library of eLearning courses, which is continually updated as new features become available

