



Orchard Software Press Release: For Immediate Release

Thursday, March 12, 2020

Orchard Software Supports Laboratory Industry's COVID-19 Testing

Orchard Software, Carmel, IN, a leader in the laboratory information system industry, announces its commitment to assist Public Health Laboratories and other laboratories that are involved in testing for the coronavirus (COVID-19) by efficiently integrating software tools and providing customer service that promotes timely testing.

In times of public health crisis, it is imperative that everyone within the healthcare industry work together to address the global emergency. The laboratories we support play an integral role in helping to address the crisis and reduce the impact of the virus. Orchard's solutions include specific functionality that supports our customers in this time of need. Our products' sophisticated rules engine facilitates advanced workflows that can help laboratories quickly process, reflex, and route specimens, as well as providing robust capabilities to conduct and monitor QC/QA activities for COVID-19 testing.

We also understand the dire need for time-sensitive information to flow from Public Health Laboratories to the CDC and to community and reference laboratories. Our state-of-the-art integration and interfacing capabilities that connect laboratories and the CDC facilitate rapid dissemination of results and test interpretations. We are proud that our products can play a critical role in routing these time sensitive tests from where they originate to all the key laboratories across the country that are on the diagnostics front line. In addition, our award-winning customer support team is available to assist as needed.

"We are fully committed to assisting laboratories that are at the front lines of testing during this crucial time. We understand and embrace the spirit of cooperation and need for clear communication to support laboratories during a rapidly evolving situation where speed and flexibility are paramount," says Billie Whitehurst, Orchard's CEO.

About Orchard Software Corporation

Orchard Software Corporation is a leader in the laboratory information system industry and offers a variety of laboratory system solutions. Orchard's products are installed in all sizes of multi-site and multi-specialty physician groups and clinics, hospitals, independent reference labs, student health centers, veterinary labs, and public health organizations. Orchard serves more than 1,800 laboratories across the country, helping them improve efficiency, reduce errors, and enhance integration. For more information regarding Orchard Software Corporation, visit www.orchardsoft.com.



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